Problem/Issue Identification and Description

**Submittal Date** (mm/dd/yyyy): 05/03/2022 **PIM 144**

**Company(s) Submitting Issue**: iconectiv

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

Portable NPA-NXXs, Number Pool Blocks, and SVs for 976 NXXs (i.e., codes of the form NPA-976) exist within three NPAC regions. According to the TBCOCAG Section 7.3.8, the “976 CO Code shall only be used for Information Delivery Services” and “shall not be marked as portable and shall not be pooled as the CO Codes’ numbers are not Assigned to end-user customers.” Existence of 976 NXX data in the NPAC appears to contradict the TBCOCAG guidelines and also is not aligned with existing assignment information available from NANPA/PA in many cases.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

Portable NPA-NXXs, NPA-NXX-Xs, Number Pool Blocks, and Subscription Versions with the 976 NXX exist in three NPAC regions. It is unknown whether there are any impacts beyond extraneous data in the NPAC and local systems.

B. Frequency of Occurrence:

**MA**: 11 Portable NPA-NXXs, 90 NPA-NXX-Xs, 90 Active NPBs, 126 Active non-pool SVs. NANPA indicates 9 of 11 NPA-NXXs are unavailable for assignment / multiple OCN listing and remaining 2 are assigned to an OCN and rate center (although one is marked “assigned” while the second is marked “unavailable for assignment”).

**NE**: 9 Portable NPA-NXXs, 0 NPA-NXX-Xs/NPBs, 396 Active non-pool SVs. NANPA indicates all 9 NPA-NXXs are unavailable for assignment / multiple OCN listing

**SE**: 1 Portable NPA-NXX, 0 NPA-NXX-Xs/NPBs, 2201 Active non-pool SVs. NANPA indicates NPA-NXX is assigned to an OCN and rate center

1. NPAC Regions Impacted:

Mid Atlantic \_X\_ Midwest\_\_\_ Northeast\_X\_ Southeast\_X\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL

D. Rationale why existing process is deficient:

Existence of the 976 NXX data in the NPAC appears to violate the TBCOCAG guidance. Certain records with 976 NXX found in MA region and all records in NE region would not be allowed to be created under current NPAC validations.

E. Identify action taken in other committees / forums:

None

F. Any other descriptive items:

None

1. **Suggested Resolution:**

NPIF should discuss and determine whether there is a valid reason for 976 NXX codes, blocks, and SVs to be in the NPAC, including the case where they are assigned by the NANPA. If there is not a valid reason in some or all scenarios, the LNPA will engage the assigned SPIDs to request 976 NXX data be deleted.

1. **Final Resolution:**

After consultation with and input from NANPA, the NPIF agreed that 976 NXX codes, blocks, and SVs should not be created in the NPAC. Service providers noted that there could be routing issues for 976 NXX numbers that are assigned to subscribers.

The LNPA worked with the NANPA and service providers that had 976 NXX objects in the MA, NE, and SE NPAC regions to remove the codes, blocks, and SV records. The LNPA or service providers were able to remove all 976 NXX objects from the MA and NE regions. The LNPA was able to remove all 976 NXX SVs from the SE region with one exception, as there is one 976 NXX TN that was ported to a service provider that is not the code holder and is still in service. As there is still an assigned 976 NXX TN/SV in the SE region, the corresponding code cannot be removed from the NPAC region.

**NPIF (only)**

PIM #: 144 v2 Final Resolution Date: 6/7/2023

Related Documents: ATIS-0300119 - TBCOCAG (Thousands Block Central Office Code Assignment Guidelines)

Issue Resolution Referred to:

Why Issue Referred: