LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 5/27/04 **PIM # 37 v3**

**Company(s) Submitting Issue**: Verizon Wireless

**Contact(s): Name** Julie Groenen

 **Contact Number** 206-940-1072 cell 425-603-2282 work VM

 **Email Address** Julie.Groenen@Verizonwireless.com

**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

|  |
| --- |
| The intention of this PIM is to discuss minimum industry standards for LNP readiness that must be adhered to by all companies in order to port. The following are concerns regarding low-tech carrier porting processes: 1. **Porting with no ICP process:** The concern is regarding smaller carriers using a low-tech porting solution where they do not plan to engage in the ICP process, but do their porting via the SOA only. In this case carriers plan to give their Confirm for the ICP process via the phone and do not even plan to use Fax when they are the OSP. These carriers are indicating the NSP must call them when ready to Port In their customer and they will in turn call the NPAC to have data provisioned, including the NPA NXX.

For Porting Out, automated carriers as the OSP have no way to send a Confirm unless we force carriers to use Fax or say we will not port the customer? Is that possible by the FCC standards? Can we force carriers to have more than just a SOA only solution?   |

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. **Examples & Impacts of Problem/Issue:**

The following are examples of the impacts the above issues create:

**1. Porting with no ICP process:**

a. No written (fax) or electronic documentation exists to substantiate that the port

 was authorized and a Confirm took place. This is an OBF standard for LNP for

 both wireless and wireline providers.

b. No statement in Box 5, 8 & 9 of LSR/FOC NANC Flows that must be

 electronic or manual (fax or e-mail). Manual did not mean a phone call. No

 statement in Box 3 & 5 of Wireless ICP Communication Flow that ICP based

 on OBF (specifically WICIS) standards for WPR.

c. Highly automated carriers will need to either create some manual process for

 SOA only transactions or figure out how to send a “generic” Confirm to

 themselves within their automated process flow.

1. **Frequency of Occurrence:**

The issues would occur for each port by the low-tech carrier to another automated carrier.

**NPAC Regions Impacted**: All

1. **Rationale why existing process is deficient:**
2. Carrier’s are not using industry standard processes already created based on NANC flows and OBF standards. These standards already accommodate carriers who use low-tech or manual solutions. These standards must be employed to resolve the above issues.

**Identify action taken in other committees / forums:** Issues were raised on CTIA calls.

1. **Suggested Resolution:**

The suggested resolution is to clearly define industry standards for low-tech carriers at the NANC and perhaps NAPM LLC level so as to be addressed and potentially enforced by the FCC. The suggestion for each issue is noted as follows:

**Porting with no ICP process:**

Clearly define a statement in Box 5, 8 & 9 of LSR/FOC NANC Flows that ICP must be

electronic or manual (fax or e-mail). Manual did not mean a phone call. Add a statement in Box 3 & 5 of Wireless ICP Communication Flow that ICP based on OBF (specifically WICIS) standards for WPR.

1. **Final Resolution:**

This PIM was withdrawn by the submitter at the July 2004 meeting.

**LNPA WG:** (only) Final Resolution Date: 7/20/2004

Item Number: 0037 v3 Related Documents:

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_