NANC 049

**Multiple SP Contacts for a Contact Type**

**Origination Date:** 03/26/1997

**Originator:** GTE

**Description:**

The FRS 0.1 and associated GDMO / ASN.1 in the IIS 1.5 currently allows only a single entry for each Service Provider Contact Type.  See Table 3.3 - NPAC Customer Contact Data Model in the FRS for additional information on the Service Provider Contact Type.

The operational impact of this is that the NPAC personnel are only allowed to take requests and send responses, reports, etc., to personnel and locations contained in the Service Provider Data.  This creates a problem for Service Providers with multiple Operations Centers.  It has been propose that each Contact Type in the Service Provider Data be allowed to contain multiple entries. Suggested text for an additional FRS requirement to support multiple entries for each Contact Type is shown below:

R4-8.2  Multiple Entries for each Service Provider Data Contact Type

NPAC/SMS shall support multiple entries of all Contact Types in the Service Provider Data.

**Final Resolution:**

This feature has been requested for a future release.  Detailed requirements need to be developed. This change has not been associated with a group.

Delete Pending as of 10/10/97

**Related Release:**

N/A

**Status:** Closed