**Origination Date:** 09/10/2019

**Originator:** iconectiv

### Change Order Number: NANC 549

**Description:** Removal of Error Codes for Sunset of Customer Contact Data

**Functional Backwards Compatible:** Yes

**IMPACT/CHANGE ASSESSMENT**

|  |  |  |
| --- | --- | --- |
| DOC | FRS | IIS |
| N | Y |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| CMIP | GDMO | ASN.1 | **NPAC** | SOA | LSMS |
| N | N | Y | N | N |

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| XML | XIS | XSD | **NPAC** | SOA | LSMS |
| N | N | Y | N | N |

**Business Need**

With NPAC Release 5.0 and the Sunset of Customer Contact Data, errors associated with the creation or modification of Customer Contact Data will be removed from the NPAC. These errors are defined in the Errors and Message Flow Diagrams (EFD – which is Part 2 of the Interoperable Interface Specification or IIS).

**Description of Change:**

Changes detailed below.

IIS/EFD:

Section A.3 of the EFD identifies a mapping of the NPAC SMS Application Errors to CMIP Primitive Errors. This mapping is contained in Exhibit 3. Remove the Customer Contact related error codes from Exhibit 3 as defined below.

Exhibit CMIP Error Mapping to NPAC SMS Errors

|  |  |  |  |
| --- | --- | --- | --- |
| SMS Error | Description | CMIP Error | Description |
| [snip] |  |  |  |
| 2019 | Required value for NPAC Customer Type is missing from NPAC Customer. | 6 | invalidAttributeValue\_er |
| 2020 | Required value for Allowable Functions is missing from NPAC Customer. | 2 | accessDenied\_er |
| 2021 | Required value for Download is missing from NPAC Customer. | 2 | accessDenied\_er |
| 2022 | Required value for Maximum Query is missing from NPAC Customer. | 2 | accessDenied\_er |
| ~~2023~~  | ~~Required value for Name is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2024~~  | ~~Required value for Address Line 1 is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2025~~  | ~~Required value for NPAC Customer City is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2026~~  | ~~Required value for Repair Center City is missing from NPAC Customer.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2027~~ | ~~Required value for NPAC Customer State is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2028~~ | ~~Required value for Repair Center State is missing from NPAC Customer.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2029~~ | ~~Required value for NPAC Customer Zip Code is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2030~~ | ~~Required value for Repair Center Zip Code is missing from NPAC Customer.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2031~~ | ~~Required value for Pager is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2032~~ | ~~Required value for Pager PIN is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2033~~ | ~~Required value for Fax is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2034~~ | ~~Required value for Email is missing from SP Contact.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| 2035 | Required value for NSAP is missing from NPAC Customer. | 10 | processingFailure\_er |
| 2036 | Required value for TSAP is missing from NPAC Customer. | 10 | processingFailure\_er |
| 2037 | Required value for SSAP is missing from NPAC Customer. | 10 | processingFailure\_er |
| 2038 | Required value for PSAP is missing from NPAC Customer. | 10 | processingFailure\_er |
| 2039 | Required value for IP is missing from NPAC Customer. | 6 | invalidAttributeValue\_er |
| [snip] |  |  |  |
| ~~2068~~ | ~~Invalid value for Contact Name entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2069~~ | ~~Invalid value for Address Line 1 entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2070~~ | ~~Invalid value for Address Line 2 entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2071~~ | ~~Invalid value for City entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2072~~ | ~~Invalid value for State entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2073~~ | ~~Invalid value for Zip Code entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2074~~ | ~~Invalid value for Pager entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2075~~ | ~~Invalid value for Pager PIN entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2076~~ | ~~Invalid value for Fax entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2077~~ | ~~Invalid value for Email entered.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| [snip] |  |  |  |
| ~~2088~~ | ~~Required value for contact type is missing.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~2089~~ | ~~Required data for TN field(s) missing from contact list~~  | ~~10~~ | ~~processingFailure\_er~~ |
| [snip] |  |  |  |
| ~~6007~~ | ~~Invalid type for SP Contact~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~6008~~ | ~~The info array is missing from the SP Contact.~~  | ~~6~~ | ~~invalidAttributeValue\_er~~ |
| 6009 | The network address list array is missing from the Customer. | 6 | invalidAttributeValue\_er |
| 6010 | The network address type is missing from the Customer. | 10 | processingFailure\_er |
| ~~6011~~ | ~~The npac customer contact is missing from the Customer.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~6012~~ | ~~The billing contact is missing from the Customer.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~6013~~ | ~~The security contact is missing from the Customer .~~  | ~~10~~ | ~~processingFailure\_er~~ |
| ~~6014~~ | ~~The repair contact is missing from the Customer.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| 6015 | At least one network address is required for Customer. | 6 | invalidAttributeValue\_er |
| ~~6016~~ | ~~Country is invalid in contact data~~  | ~~10~~ | ~~processingFailure\_er~~ |
| 6028 | Event subtype not recognized | 6 | invalidAttributeValue\_er |
| 6029 | Invalid operation for this NPAC Customer | 2 | accessDenied\_er |
| 6030 | SP User cannot modify Customer Name on modify. | 6 | invalidAttributeValue\_er |
| 6031 | SP User cannot modify allowable functions mask on modify. | 6 | invalidAttributeValue\_er |
| ~~6032~~ | ~~Required value for country is missing from contact data.~~  | ~~10~~ | ~~processingFailure\_er~~ |
| [snip] |  |  |  |