***Service Provider Scheduled Unavailability***

**(Service Provider Maintenance Window)**

The Slow Horse Sub-committee is in the process of developing an availability requirement for service provider LSMS systems. It is the purpose of this document to define the service provider maintenance window. This specifies when and for how long a service provider can be unavailable.

Scheduled LSMS Unavailability/ Service Provider Maintenance Window

1. The scheduled LSMS Unavailability/Service Provider Maintenance Window is 6 hours per week, Sundays from 6:00am to 12:00pm, Central time.
2. There is an extended Service Provider Maintenance Window of 12 hours, on the first Sunday of each month from 6:00am to 6:00pm,Central time.
3. The Service Provider Maintenance Window required by a new NPAC release will be established and scheduled separately from the standard maintenance window.
4. The frequency and length of the Service Provider Maintenance Window will be reevaluated by the industry on a periodic basis with the intent to reduce the frequency of the window.
5. No routine porting activity involving an LSMS broadcast (to include the activation of pooled blocks) will be performed during the maintenance window.
6. A service provider requiring LSMS Unavailability outside the Service Provider Maintenance Window will provide advance notification to the other service providers in the affected region(s) as soon as possible using the NPAC broadcast notification process.