LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 1/19/2001 **PIM 009 v2**

**Company(s) Submitting Issue**: US LEC

**Contact(s): Name** Stephanie Simons

 **Contact Number** (704) 319-6865

 **Email Address** ssimons@uslec.com

**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

LNP calls failing resulting in trouble tickets.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

Due to carriers, ILECS, CLECs, etc. not routing LNP calls properly, we are opening numerous trouble tickets on a daily basis. Most of the repair centers we call do not even recognize the term “LNP” which makes it difficult to get a proper ticket open. Once the ticket is finally open, it takes days or weeks to get resolution.

B. Frequency of Occurrence: Frequency:

More than 5 times/month

1. NPAC Regions Impacted:

 Mid Atlantic \_X\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_X\_ Southwest\_\_\_ Western\_\_\_

 West Coast\_\_\_ ALL X

D. Rationale why existing process is deficient:

See description comments.

E. Identify action taken in other committees / forums:

F. Any other descriptive items:

1. **Suggested Resolution:**
2. **Final Resolution:**

 LNPA decided to close this PIM due to lack of examples and no evidence of on-going occurrence.

**LNPA WG:** (only) Final Resolution Date: 10/09/2001

Item Number: PIM # 009 v2 Related Documents:

Issue Resolution Referred to:

Why Issue Referred: