LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 09/03/2002 **PIM 020 v2**

**Company(s) Submitting Issue**: AT&T

**Contact(s): Name** \_

**Contact Number**

**Email Address**

**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

Porting after a code is returned from a carrier going out of business and scheduled for disconnect

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

A carrier returns a code to NANPA. NANPA requests a report from NPAC to determine whether there are any ported-out TNs from that code. The report says that there are none, thus enabling the carrier to proceed with the disconnect process.

However, after the disconnect notice is published in the LERG, it is discovered that customers have indeed ported away. The current industry practice is for NANPA to then designate the SP to whom the customers have ported as the new code holder. But attempts to delay the disconnect and give the new code holder time to complete translations often results in customer-impacting issues.

B. Frequency of Occurrence:

More than 5 times a month

1. NPAC Regions Impacted:

Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL X

D. Rationale why existing process is deficient:

E. Identify action taken in other committees / forums:

Discussed in NNPO and forwarded for LNPA for possible NPAC intervention. Any other descriptive items:

The LNPA Working Group believes this to be a regulatory issue.

F. Any other descriptive items:

1. **Suggested Resolution:**

For NXXx being returned due to a carrier leaving a market, if an industry guideline were in place that established a uniform date certain prior to scheduled disconnect of the NXX code, by which a customer must port their number should they choose to, then steps could be taken in NPAC to prevent porting in that NXX code after that date.

1. **Final Resolution:**

ATIS INC updated their procedures for Code Holder/LERG Assignee exit.

**LNPA WG:** (only) Final Resolution Date: 6/11/2003

Item Number: PIM 020 v2 Related Documents:

Issue Resolution Referred to: ATIS INC

Why Issue Referred: Industry documents managed by ATIS INC required updates