LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 09/03/2002 **PIM 021 v2**

**Company(s) Submitting Issue**: AT&T

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

Ported-In TN records left behind in NPAC Database and in SPs Network after some SPs seize to provide Service (e.g., Bankruptcy). This will result in incomplete calls.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

Number of local companies that have participated in Local Number Portability have declared bankruptcy. The customers of these providers were given approximately 90 days to select a new local service provider. In some cases, at the end of the 90 days window, the terminating equipment was shut down with still ported-in Tns. Once this happens, our network traffic data begins to show large volume of call failures in our network. The maintenance staff at various work centers begin a lengthy investigation (i.e., we verify that our records agreed with NPAC and began to look deeper for cause of vacant code messages, contacting SPs, and CO code holder and Block holder, etc.)

At the end we only discover that the end office defined in our LNP database is no longer valid and SP is non-existence.

B. Frequency of Occurrence:

To date there are many LRNs and Ported-in TN records in NPAC belong to SPs no longer providing service

1. NPAC Regions Impacted:

Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL X

D. Rationale why existing process is deficient:

Ported-In TN records left behind in NPAC and SPs LNP database with no terminating network element is having an adverse effect on call routing and which results in un- necessary workload on maintenance organizations.

E. Identify action taken in other committees / forums:

F. Any other descriptive items:

N/A

1. **Suggested Resolution:**

NPAC should remove the ported-in TN records for SPs who no longer provides service in NPAC Region. Or the SP who has the ownership of NPA-NXX (or Block) should initiate to remove the ported-in TN records from NPAC.

1. **Final Resolution:**

ATIS INC updated their procedures for Code Holder/LERG Assignee exit.

**LNPA WG:** (only) Final Resolution Date: 6/11/2003

Item Number: PIM 021 v2 Related Documents:

Issue Resolution Referred to: INC

Why Issue Referred: Documents managed by ATIS INC required updating