LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 08/29/2003 PIM 025 v2

**Company(s) Submitting Issue**: Wireless Retail Inc

**Contact(s): Name:** Debbie Kudray

 **Contact Number** 480-346-4373

 **Email Address** debbiekudray@wirelessretailinc.com

**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

Will retailers have access to the porting database to determine which carriers/markets customers can port into and out of.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

As a non-exclusive agent for over 50 carriers, it will be necessary for us to access a database at point-of-sale to help the customer determine where they can port to. Will this be avaiable to retailers? If so, how and where and when?

B. Frequency of Occurrence:

Once a week

1. NPAC Regions Impacted:

 Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

 West Coast\_\_\_ ALL X

D. Rationale why existing process is deficient:

Retailers need access to help customers at point of sale.

E. Identify action taken in other committees / forums:

F. Any other descriptive items:

1. **Suggested Resolution:**

Make porting database available to all retailers. Perhaps through a website.

1. **Final Resolution:**

The LNPA agreed that they should work with each individual carrier and pursue to see if any vendors have an offering that could satisfy their need.

**LNPA WG:** (only) Final Resolution Date: 10/15/2003

Item Number: PIM 025 v2 Related Documents:

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_