LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 01/02/04 **PIM 028 v2**

**Company(s) Submitting Issue**: Sprint

**Contact(s): Name** Rick Dressner

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

When porting between wireless and wireline there is an interface difference between WPRR (wireless) and FOC (wireline). FOC allows for a due date and time change on confirms. WPRR does not allow a due date and time change on confirms. When wireline send a FOC with DDT change on a confirm the wireless carrier’s cannot process the change and does not allow port to complete.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. Examples & Impacts of Problem/Issue:

Wireline providers are submitting a confirmed FOC with a due date and time change. Wireless providers have developed our process to interpret a confirmed response to mean that everything in the LSR sent is confirmed. When a wireline provider changes a field and still confirms the port, it creates confusion in our systems and prevents the SV create and activation on our networks from completing.

1. Frequency of Occurrence:

Since 11/24/03 this company has had over 1000 of these transactions.

1. NPAC Regions Impacted: All
2. Rationale why existing process is deficient: There is a fundamental difference between wireless WICIS and wireline LSOG.
3. Identify action taken in other committees / forums: This issue should be submitted to the OBF wireless workshop as well and LSOP to come to an agreement on this issue. Which ever process is agreed to both industry group have to agree
4. Any other descriptive items: The reason this issue is so impacting is that wireline providers a re disconnecting service based on the new DDT they input into FOC. However the wireless carrier was unable to recognize the change and was not able to do the activations systematically. Until a provider identifies the transaction and manually does their create and activate on the network the customer is taken out of service. There is an additional PIM being submitted concerning wireline disconnect process.
5. **Suggested Resolution:**
6. **Final Resolution:**

The final resolution was implemented with the release of Wireless Carrier Interface Specification Guidelines 3.0.0. This PIM is now closed

**LNPA WG:** (only) Final Resolution Date: 3/7/2006

Item Number: 0028 v2 Related Documents: WICIS Guidelines 3.0.0

Issue Resolution Referred to: \_Ordering & Billing Forum\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_The LSR/FOC process is within the purview of the OBF.\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_