LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 01/20/04 **PIM # 0029 v3**

**Company(s) Submitting Issue**: Sprint

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

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| --- |
| Due to inconsistent inter-modal processes some customers are experiencing loss of service between disconnects and activations. |

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. **Examples & Impacts of Problem/Issue:** The wireless process flows are based on near real time processing due to the short porting interval. As a result most wireless providers do not disconnect until a confirmation has been received from the NPAC that the new service provider has activated the port. The Wireline practice is to disconnect based on a due date and a firm order confirmation from the new service provider.
3. **Frequency of Occurrence:** 3,000 customers have been identified by Sprint PCS since the deployment of wireless local number portability.
4. **NPAC Regions Impacted**: All
5. **Rationale why existing process is deficient:** Inter-modal porting processes were not clearly defined or developed by the industry prior to wireless local number portability implementation.

E.  **Identify action taken in other committees / forums:**

F **Any other descriptive items:**

1. **Suggested Resolution:**

Define requirements that could be utilized by wireline and wireless carriers for inter-modal porting.

Develop procedures for the OSP to disconnect once the NSP has activated. Consideration for NPAC SOA and/or LSMS notification as triggers.

1. **Final Resolution:**

At the June meeting, it was stated that the acceptable timeframes for performing the disconnect is addressed in the NANC flows. Sprint agreed to close PIM 29 in lieu of the workaround in place to address PIM 28, as well as the other open PIMs that address LSR/FOC

**LNPA WG:** (only) Final Resolution Date: 6/15/2004

Item Number: 0029 v3 Related Documents:

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_