LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 02/27/2004 **PIM 031 v3**

**Company(s) Submitting Issue**: TSI

**Contact(s): Name:** Rob Smith

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

Wireless cannot process "Jeopardies" following confirms from wireline service providers when they are not able to meet the original due date and time.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. Examples & Impacts of Problem/Issue:

Wire line service providers may send a ‘confirm’ response with a ‘due-date-and-time’ on a port response message. But if the wire line carriers are not able to meet the originally confirmed desired due date and time then wire line service providers have the flexibility to send a ‘jeopardy’ notice changing the original DDT. Wireless carriers currently cannot support jeopardy notices with changes to the due date and time.

1. Frequency of Occurrence:

Once a week

1. NPAC Regions Impacted:

Canada\_\_\_ Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL\_x\_

1. Rationale why existing process is deficient:

Jeopardies create fall-out on inter-modal ports and the ‘disconnect’ by the old service provider may be out of sequence from the ‘activation’ by the new service provider.

1. Identify action taken in other committees / forums:

This is related or supplemental to the PIM submitted by Rick Dressner on changes to DDT 2/2004. The difference is that this considers "jeopardies" following a ‘confirm’ and not just the change of the DDT on the original port request. This issue may be referred to OBF.

1. Any other descriptive items: \_\_

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1. **Suggested Resolution:**

Wireless carriers should avoid sending duplicate port requests for the same number. This results in jeopardy notices when the wire line trading partner confirms a second request only to learn that the port is already in progress.

Wire line carriers should tighten their processes for issuing confirms. Jeopardy Notices appear to be used on ports that should not have been confirmed in the first place. True jeopardy notices should only be used when and appointment can’t be made involving a ‘loop’. Such cases would be very rare in intermodal porting.

When a jeopardy notice must be issued, providing a reason for the jeopardy notice helps reduce the research time required to learn why. Following is a list of common reasons for jeopardy notices. Including these on responses would help process jeopardy ports.

* Duplicate LSR
* Contact LEC
* Special feature on TN
* Due Date change requested
* Contact with end user required
* Ported MDN has not been activated

1. **Final Resolution:**

Based on additional data gathering and the observed reduction in the number of jeopardies this PIM was Closed at the November 2004 meeting.

**LNPA WG:** (only) Final Resolution Date: 11/2/2004

Item Number: 0031 v3 Related Documents:

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_