LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 07/21/2004 **PIM 045 v2**

**Company(s) Submitting Issue**: T-Mobile, Sprint, Verizon Wireless, Nextel, Cingular, US Cellular

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

When there are errors in local service requests to port a number some service providers only respond identifying a single error. Additional LSRs and responses are required until all errors are finally cleared. This can result in a need to create many LSRs in order to clear all errors and complete a port.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. Examples & Impacts of Problem/Issue:

LR’s or responses to an LSR will typically identify only the first error encountered when there are often many errors on a port request. An error is being defined as a failure to meet carriers business rule requirements. Identifying only one error at a time results in a prolonged iterative process of sending messages back and forth to clear all errors on an LSR - one at a time.

1. Frequency of Occurrence:

This problem affects every wire line port with errors. 10 to 100 daily

1. NPAC Regions Impacted:

Canada\_\_\_ Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL\_x\_

1. Rationale why existing process is deficient:

The current process is more costly, and requires more work and time to complete a port.

1. Identify action taken in other committees / forums:

No other yet.

1. Any other descriptive items: \_\_

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1. **Suggested Resolution:**

Systems should be enhanced so that the first response (LR) will identify all errors that need to be corrected on an LSR.

1. **Final Resolution:**

This PIM was referred to the OBF for consideration and was worked in the LSOP Committee as Issue 2817. In addition BP 039 - Identification of multiple or generic, reject errors on wireline LSRs was created.

**LNPA WG:** (only) Final Resolution Date: 09/13/2005

Item Number: 0045 v2 Related Documents: BP 039

Issue Resolution Referred to: OBF LSOP with recommendation to go to the ITF committee

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_