NANC – LNPA Working Group Problem/Issue Identification Document

 **LNP Problem/Issue Identification and Description Form**

**Submittal Date** (mm/dd/yyyy): 7/12/04 **Company(s) Submitting Issue**: Sprint **Contact(s): Name** Susan Tiffany

**Contact Number** 913-762-8024

**PIM # 47v5**

**Email Address** Sue.T.Tiffany@mail.sprint.com

**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

The intention of this PIM is to discuss minimum industry intermodal standards for purging old/abandoned ports. This issue is related to WNPO Issue 04-13 – ‘Purge Old Port Requests with No Response’ and OBF Wireless Committee issue 2665.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. **Examples & Impacts of Problem/Issue:**

This is the solution only when a carrier has not or is unable to use the recommended

cancel process as documented in the NANC Process Flows. This issue documents the wireless industry’s agreement for purging old/abandoned ports, as follows:

Scenario 1 - When the Old Service Provider (OSP) has confirmed the port request but does not receive an activation notice from NPAC, they can consider the port request abandoned 30 calendar days after the due date. In a similar process, the NPAC purges pending Subscription Versions (SVs) 30 days after their due dates have passed.

Scenario 2 - The OSP has responded to a port request with a Resolution Required requiring subsequent activity from the NSP. If no subsequent activity has been received within 30 calendar days, then the port may be considered abandoned.

The above contains the verbiage agreed to by the wireless industry in the OBF Wireless Committee’s August meeting. See the following:

NANC – LNPA Working Group Problem/Issue Identification Document

# AGREEMENT REACHED:

The participants agreed to place Issue 2665 in Initial Closure by recommending the LNPA-Working Group update the verbiage related to abandoned ports in the Best Practice Matrix. The Resolution Statement is “The Wireless Committee recommends to the LNPA-Working Group this verbiage advising treatment of abandoned ports: “Scenario 1 - When the Old Service Provider (OSP) has confirmed the port request but does not receive an activation notice from NPAC, they can consider the port request abandoned 30 calendar days after the due date. In a similar process, the NPAC purges pending Subscription Versions (SVs) 30 days after their due dates have passed. Scenario 2 - The OSP has responded to a port request with a Resolution Required requiring subsequent activity from the NSP. If no subsequent activity has been received within 30 calendar days, then the port may be considered abandoned.”

The wireless process flows are based on near real time processing due to the short porting interval. As a result most wireless providers do not disconnect until a confirmation has been received from the NPAC that the new service provider has activated the port. The Wireline practice is to disconnect based on a due date and a firm order confirmation from the new service provider.

**3.**

**Frequency of Occurrence:**

This could occur for any port request.

C. **NPAC Regions Impacted**: All

**Rationale why existing process is deficient:**

This issue contributes to Intermodal fallout.

D. **Identify action taken in other committees / forums:** Issue is related to OBF Wireless Committee Issue 2665 - ‘Determination and Handling of “Abandoned” Ports’.

1. **Suggested Resolution:**

NANC – LNPA Working Group Problem/Issue Identification Document

This is the solution only when a carrier has not or is unable to use the recommended cancel process as documented in the NANC Process Flows.

Most wireless carriers have agreed to follow the following two scenarios. Other carriers can have different intervals and processes for determining when a port is abandoned. Those carrier’s business rules for identifying an abandoned port and when and how they will purge the abandoned port from their records will be posted on their LNP web sites.

Scenario 1 – This scenario applies to the service providers that use the NPAC activation notice before disconnecting the porting end using customer. When the Old Service Provider (OSP) has confirmed the port request but does not receive an activation notice from NPAC, they can consider the port request abandoned 30 calendar days after the due date. In a similar process, the NPAC purges pending Subscription Versions (SVs) 30 days after their due dates have passed.

Scenario 2 - The OSP has responded to a port request with a Resolution Required requiring subsequent activity from the NSP. If no subsequent activity has been received within 30 calendar days, then the port may be considered abandoned.

1. **Final Resolution:**

This PIM resulted in the creation of BP 035 – Abandoned Ports

**LNPA WG:** (only) Final Resolution Date: 01/11/2005

Item Number: 0047 v5 Related Documents: BP 035

Issue Resolution Referred to: Why Issue Referred: