LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 04/28/2006 **PIM 54 v5**

**Company(s) Submitting Issue**: Comcast Phone, LLC

**Contact(s): Name** Nancy Sanders

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

. Comcast is requesting NANC support a standard porting interval for wireline to wireline and wireline to wireless of one day based on the following criteria;

- the trading partners are E Bonded through EDI (Electronic Data Interchange) or XML

- the port is a single line port.

- the directory listing is retained or deleted

- there is no DSL associated with the line

- the LSR submitted contains no errors

- the LSR is submitted to the Old Service Provider processing center by 3PM Local Area Time

This PIM is not suggesting a change in the wireless to wireless interval. It does not include carriers who use an ILEC or CLEC, other GUI or Email and FAX as a means to submit LSRs.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. Examples & Impacts of Problem/Issue: Comcast is seeking to be more competitive in the communications industry. Current processes may require more than 24 hours for issue and receipt of a Firm Order Confirmation (FOC) in response to a Valid LSR and more than 4 days for Port Completion in NPAC Orders received in a mechanized fashion will be responded to with a FOC or valid rejection within 3 hours or less.
3. Frequency of Occurrence:

The standard porting interval is applied to all wireline to wireline and intermodel, wireline to wireless.

1. NPAC Regions Impacted:

Canada\_\_\_ Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL\_X\_

1. Rationale why existing process is deficient: The current practices do not meet Customer, Business and Industry Expectations and are not acceptable when compared to the Wireless to Wireless Porting Interval of 2.5 hours. Comcast is able to do next day porting today and wants to establish that practice in their business model for all wireline to wireline and Intermodal, wireline to wireless porting activity.
2. Identify action taken in other committees / forums: NANC , FCC 03-284, Intermodel Porting Interval issue management Group
3. Any other descriptive items: \_\_

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1. **Suggested Resolution:**

The LNP – WG recommend to NANC that the porting interval be changed under the conditions defined in the Problem/Issue statement to next day porting interval.

1. **Final Resolution:**

This PIM was closed with the February 2, 2011 implementation of FCC Order 09-41.

**LNPA WG:** (only) Final Resolution Date: 3/15/2011

Item Number: PIM 054 v5 Related Documents: FCC 09-41

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_