LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 08/28/2007 **PIM 66 v2**

**Company(s) Submitting Issue**: VeriSign Inc

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

In the current notification prioritization, there is no way to indicate priority levels for the notifications generated upon the disconnection of NPBs.  These disconnects can potentially generate thousands of unwanted notifications for each of the SVs within the block.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

When an NPB is disconnected, a svDonorDisconnect notification is sent for each TN within the NPB

B. Frequency of Occurrence: on-going

1. NPAC Regions Impacted:

Canada\_\_\_ Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL\_X\_\_

D. Rationale why existing process is deficient:

There is currently no method to make these types of notifications a lower priority than the standards set during the profile set-up

E. Identify action taken in other committees / forums: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

F. Any other descriptive items: Currently existing Change Order 419 only addresses the creation of categories for notifications generated via recovery. It could include disconnect-date notifications generated from Pooled Block disconnects.

1. **Suggested Resolution:**

Modify existing Change order 419 to include disconnect-date notifications generated from Pooled Block disconnects.

1. **Final Resolution:**

This issue resulted in the creation and acceptance of a NANC Change Order. For further detail, refer to the NANC Change Order(s) identified in the Related Documents field below.

**LNPA WG:** (only) Final Resolution Date: 11/13/07

Item Number: PIM 66 v2 Related Documents: NANC 426

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_