NANC – LNPA Working Group Problem/Issue Identification Document

 **LNP Problem/Issue Identification and Description Form**

**Submittal Date** (mm/dd/yyyy): 01 /06/ 2015

**PIM 0083 v1**

**Company(s) Submitting Issue**: Neustar **Contact(s): Name** \_Gary Sacra

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

Initially, a request was made by a number of Service Providers in the LNPA Working Group for Neustar to create a report that reflects all wireless Service Providers that have Long T1 and T2 Timers set in their NPAC SP Profiles.

At the November 2014 LNPA WG meeting, this PIM 0083 was accepted for further discussion. During the discussion, Service Providers requested that the report be expanded to include additional information as outlined below in Section 2.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

Wireless Service Providers that have the Long T1 and T2 Timers (9 Business Hours each) set in their NPAC SP Profiles, and do not send a timely Old SP concurrence to the NPAC, cannot support the 2 ½ hour porting interval for wireless-to-wireless porting. Initially, a number of Service Providers in the LNPA Working Group requested that Neustar produce and maintain a report that reflects every wireless Service Provider that has the Long T1 and T2 Timers set in their NPAC SP Profiles.

At the November 2014 LNPA WG meeting, several Service Providers requested that the report be expanded to include all Service Provider mechanized SOA, LTI, and Help Desk-only SPIDs, SP Type for each SPID, their respective NPAC SP Profile settings for port-in and port-out timer values, their Business Hours and Business Days SP Profile setting, and their Medium Timer Indicator Support value.

C. NPAC Regions Impacted:

Canada Mid Atlantic \_X\_ Midwest\_X\_ Northeast\_X\_ Southeast\_X\_ Southwest\_X\_ Western\_X\_

B. Frequency of Occurrence:

Service Providers in the LNPA WG have explained that the expanded report requested at the November 2014 meeting will provide assistance in setting their incoming customers’ expectations regarding the porting interval.

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West Coast\_X\_ ALL

D. Rationale why existing process is deficient:

As an example of one use case for this report, as stated in A. above, wireless Service Providers that have the Long T1 and T2 Timers (9 Business Hours each) set in their NPAC SP Profiles, and do not send a timely Old SP concurrence to the NPAC, cannot support the 2 ½ hour porting interval for wireless-to-wireless porting. Wireless Service Providers have stated that they need to know which other wireless Service Providers do not support the Short T1 and T2 Timers so they can 1.) set their incoming customers’ expectations in terms of the porting interval, and 2.) work with these Service Providers in any attempts to gain their support of the Short T1 and T2 Timers.

The expanded report can be used to identify the potential porting interval when porting with any carrier and assist the porting-in Service Provider in setting customer expectations.

E. Identify action taken in other committees / forums:

N/A

F. Any other descriptive items:

1. **Suggested Resolution:**

For the creation of this requested Service Provider Timer Support Indicator Report, Neustar proposes the identical approval process that was taken in 2010 for the creation of the Medium Timers Support Indicator Report, as outlined below:

At the January 2015 LNPA WG meeting:

* 1. Determine if consensus is reached on the creation of a report, one for each NPAC Region, to be updated monthly, containing the following (see embedded example report):
		1. Every Service Provider mechanized SOA, LTI, and Help Desk- only SPID listed in numerical order,
		2. The SP Type for each SPID,
		3. The NPAC SP Profile setting for port-in timer value for the SPID,
		4. The NPAC SP Profile setting for port-out timer value for the SPID,

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* + 1. The NPAC SP Profile setting for Business Hours/Business Days for the SPID,
		2. The NPAC SP Profile setting for Medium Timer Indicator Support for the SPID.



Service Provider Timer Support Indicat

* 1. If consensus is reached at the LNPA WG for the creation of the report, the LNPA WG Tri-Chairs would then send a request to the NAPM LLC for a Statement of Work (SOW) from Neustar, for possible consideration at the January 2015 NAPM LLC meeting.
	2. If approved by the NAPM LLC, as was the case with the Medium Timers Support Indicator Report, the Service Provider Timer Support Indicator Report will be placed and maintained on the NPAC.com secure website in .csv format.
1. **Final Resolution:**

SOW was approved to create report. PIM was closed.

**LNPA WG:** (only) Final Resolution Date: 3/4/15

Item Number: PIM 083 v2 Related Documents:

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_