LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 08 /22/2017

**Company(s) Submitting Issue**: iconectiv

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

During iconectiv LNPA transition testing of a local system, issues were discovered that impacts the execution and/or verification of an Industry Test Case (ITC) required for certification. These issues relate to a nonconformance to Industry Specification(s), an undocumented capability or feature, or a difference of interpretation (between LNPAs) of an Industry Specification. The specific issue herein needing resolution concerns the SV Query Response for an Audit. The local system SV Query Response did not match the specifications.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. Examples & Impacts of Problem/Issue:

|  |  |
| --- | --- |
| **Observation** | **Specification / Requirement** |
| When an audit was performed for an LSMS under test , the LSMS returned an SV with attributes that were not part of the broadcast (such as old SP, New SP due date, Old SP Due Date, New SP Creation Timestamp, etc.). The iconectiv NPAC was detecting an error on the SV query response and considered the LSMS discrepant. It appears the LSMS is returning attributes associated with the subscriptionVersionNPAC object (which holds all of the SV attributes) instead of just the subscriptionVersion object (which holds the routing data broadcast to LSMSs).  | GDMO definition of the subscriptionVersion object: subscriptionVersion MANAGED OBJECT CLASS DERIVED FROM "CCITT Rec. X.721 (1992) | ISO/IEC 10165-2 : 1992":top; CHARACTERIZED BY subscriptionVersionPkg; CONDITIONAL PACKAGES subscriptionWSMSC-DataPkg PRESENT IF !the service provider is supporting WSMSC information!, subscriptionSvTypePkg PRESENT IF !the service provider is supporting SV type!, subscriptionOptionalDataPkg PRESENT IF !the service provider is supporting optional data!; REGISTERED AS {LNP-OIDS.lnp-objectClass 20}; subscriptionVersionPkg PACKAGE BEHAVIOUR subscriptionVersionDefinition, subscriptionVersionBehavior; ATTRIBUTES subscriptionVersionId GET, subscriptionTN GET, subscriptionLRN GET-REPLACE, subscriptionNewCurrentSP GET-REPLACE, subscriptionActivationTimeStamp GET-REPLACE, subscriptionCLASS-DPC GET-REPLACE, subscriptionCLASS-SSN GET-REPLACE, subscriptionLIDB-DPC GET-REPLACE, subscriptionLIDB-SSN GET-REPLACE, subscriptionCNAM-DPC GET-REPLACE, subscriptionCNAM-SSN GET-REPLACE, subscriptionISVM-DPC GET-REPLACE, subscriptionISVM-SSN GET-REPLACE, subscriptionEndUserLocationValue GET-REPLACE, subscriptionEndUserLocationType GET-REPLACE, subscriptionBillingId GET-REPLACE, subscriptionLNPType GET-REPLACE, subscriptionDownloadReason GET-REPLACE; ;subscriptionVersionDefinition BEHAVIOUR DEFINED AS !The subscriptionVersion class is the managed object that represents a subscription version on the Local SMS. !;Additionally, Audit flows in the EFD document, such as B.2.1 for a SOA initiated audit or B.2.4 for an NPAC intiated audit indicate that NPAC queries the LSMS for the subscriptionVersion object and LSMS replies with the subscriptionVersion object attributes, not subscriptionVersionNPAC object attributes. |

B. Frequency of Occurrence: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. NPAC Regions Impacted:

 Canada\_\_\_ Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

 West Coast\_\_\_ ALL\_X US regions\_\_

D. Rationale why existing process is deficient: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

E. Identify action taken in other committees / forums: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

F. Any other descriptive items: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

1. **Suggested Resolution:**

Local System should identify the impact of functionality not being supported. If the issue is a nonconformance to industry specifications, local system should provide remediation for the nonconformance if impacted. If issue is related to undocumented or misinterpreted functionality that is required by the Industry, the appropriate Industry Specifications will need to be updated to reflect the required functionality and the change order once accepted should be forwarded to the NAPM LLC for the purpose of requesting a Statement of Work (SOW) from iconectiv.

1. **Final Resolution:**

This issue resulted in the creation and acceptance of a NANC Change Order. For further detail refer to the NANC Change Order(s) identified in the Related Documents field below.

**LNPA WG:** (only) Final Resolution Date: 6/5/18

Item Number: PIM 101 Related Documents: NANC 513

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_