LNP Problem/Issue Identification and Description Form

**Submittal Date** (mm/dd/yyyy): 09/11/2018

**Company(s) Submitting Issue**: iconectiv

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

The Alternate SPID attribute was introduced in NANC 399 in Release 3.3.

The Last Alternate SPID attribute was then added in NANC 438 in Release 3.3.4.

During transition, iconectiv noticed that a number of altSPIDs were not or never used in the NPAC database, not in the altSPID or last altSPID fields on Subscription Versions or NPBs.

iconectiv had solicited Users for their altSPIDs during onboarding. This was done via a separate form to be filled out with their Transition User Agreement (TUA). Because the incumbent did not provide copies of registration forms when service providers requested altSPIDs, iconectiv relied on Users providing feedback. The result was very little feedback from service providers on what altSPIDs they use or requested to be created in the past. After further research, iconectiv noticed that a significant portion of altSPIDs in the regional database are not used/were never used and therefore are candidates to be removed.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)
2. Examples & Impacts of Problem/Issue:   
   As of August 21, 2018, iconectiv has found that **751** altSPIDs out of 1063 are not used in either the altSPID or last altSPID field on Subscription Versions or NPBs, about 71%. This is the regional count, meaning the altSPIDs are across all regions, not a count of unique altSPIDs.

The following table below provides a count by year of the creation of the **unused altSPIDs**.

|  |  |
| --- | --- |
| Year altSPID was created | Count of **Unused altSPIDs** |
| 2007 | 106 |
| 2008 | 56 |
| 2009 | 23 |
| 2010 | 6 |
| 2011 | 12 |
| 2012 | 20 |
| 2013 | 13 |
| 2014 | 2 |
| 2015 | 51 |
| 2016 | 417 |
| 2017 | 20 |
| 2018 | 25 |

B. Frequency of Occurrence:  
This had occurred once during transition.

1. NPAC Regions Impacted:

Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL US regions\_X\_\_

D. Rationale why existing process is deficient:

There is no company associated with an altSPID that iconectiv can contact.

Remember altSPIDs do not register with the NPAC directly and are not NPAC users.

iconectiv was able to reach certain companies during transition, for regular SPIDs, where they informed iconectiv – the “SPID was not needed any more” or iconectiv had done the due diligence to determine the company had gone out of business, but there is not necessarily a company to contact in this situation for altSPIDs.

E. Identify action taken in other committees / forums:

No action taken in other committees/ forums.

F. Any other descriptive items:

1. **Suggested Resolution:**

iconectiv will first send a notification to the Cross Regional mailing list. The notification will inform the Service Providers that iconectiv posted a list of unused altSPIDs to the iconectiv Customer Portal.

Service Providers will then have an opportunity to review the listing and, if necessary, provide any feedback within three weeks.

If a Service Provider observes an altSPID that their company previously requested to be created and intended to use, but did not denote this on their Onboarding Form and have not used it in the past (not on any existing NPAC records), the Service Provider should inform iconectiv.

If no feedback is given during those three weeks, the unused altSPIDs will be removed from the NPAC database.

The exact deadline dates will be specified in the notification.

1. **Final Resolution:**

Unused altSPIDs, not present on any Subscription Versions or NPBs, were removed from the NPAC regional databases

**LNPA WG:** (only) Final Resolution Date: 12/31/18

Item Number: 120 Related Documents:

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_