LNP Problem/Issue Identification and Description Form

**Submittal Date** (08/11/2020):

**Company(s) Submitting Issue**: iconectiv

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**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

SPID Naming Standards adopted in PIM 117 need further updating to reflect another scenario

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

PIM 117 documented the Naming Standards for SPIDs to be utilized by the LNPA. Notably that the “Service Bureau” for a SPID would be identified in the Name by embedding at the end (before the Type suffix) a 3 or 4 character code abbreviation for the Primary SPID (the Service Bureau).

This practice was not newly implemented by the current LNPA. It was a long-standing practice used by the former LNPA going back many years. PIM 117 simply documented the Naming Standards. A reference guide for the Naming Standards was created and posted on the Customer Portal.

The current issue is that a segment of porting agents for Service Providers have been excluded from identification under the Standards. These are the Service Providers that have a Delegate-Grantor established where the Delegate is an outside entity (not part of the Grantor).

In principle, it seems there is no difference in the method used by a porting agent to submit a SOA request to NPAC. Either using Primary-Secondary or Delegate-Grantor.

B. Frequency of Occurrence:

Since the disclosure currently of porting agents under the Delegate-Grantor is not available information for NPAC Users a quantification is not specifically provided in this PIM.

The frequency is more than a handful and not in the hundreds.

1. NPAC Regions Impacted:

 Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

 West Coast\_\_\_ ALL X

1. Rationale why existing process is deficient:

Naming of Porting Agents is treated differently when submitting SOA porting requests for Service Providers based upon the method used to submit the requests.

E. Identify action taken in other committees / forums:

None

F. Any other descriptive items:

None

1. **Suggested Resolution:**

Identify the porting agent(s) for all Service Providers in the SPID Name data attribute

It should be further noted that in some cases **multiple** porting agents exist for a single SPID. The updated Standard reflects that all porting agents for a SPID are embedded in the name.

It is **not** proposed to enhance the Standard to indicate the method of porting used

This will ensure standard and consistent level of information is provided on behalf of service providers and administration of such is straightforward by the LNPA.

The standard is intended to apply to an ongoing method of configuration, not a transient one.

The “SPID Naming Reference” created as per PIM 117 is updated accordingly.

1. **Final Resolution:**

The “SPID Naming Reference” created as per PIM 117 is updated and posted in the Knowledge Base area of the secure Customer Portal.

Industry Participants were given 30 days after notification (sent 10/8/20) of the forthcoming change to make any necessary internal preparations.

Updates to existing SPID Names in support of the new standard have been implemented in each NPAC region.

**LNPA WG:** (only) Final Resolution Date: 12/8/2020

Item Number: PIM # 132 V2 Related Documents:

Issue Resolution Referred to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Why Issue Referred: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_