**Problem Identification and Management Scope**

The Number Portability Industry Forum (NPIF), formerly known as the LNPA WG, is tasked with administration and tracking of Number Portability (NP) problems/issues brought to this forum. The NPIF is not responsible for resolving all Number Portability problems, but rather is responsible for initially evaluating and categorizing submitted problems/issues, and either directly working on resolution of an issue or recommending the appropriate forum for resolution.

The NPIF will take steps to track and document Number Portability problems/issues submitted by service providers and/or vendors, and will take steps to inform and encourage a broad industry participation.

The NPIF will classify the problems identified to facilitate resolution. Suggested problem/issue categories include but are not limited to:

* Guideline
* Process problem
* Ordering issue
* NPAC functionality
* Education e.g., guideline/process exists but people don't understand/aren't following
* Switching/Signaling/Database
* Maintenance
* Additional categories to be determined by NPIF