**Master billing accounts and the impact to the End User's ability to port in one day**

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*Version: 1*

**Version History:**

This Best Practice was created by the LNPA WG (now known as the NPIF – Number Portability Industry Forum) and originally accepted on 05/25/2010 (Version 1).

This Best Practice was approved by the LNPA WG at its May 2010 meeting.  Subsequent to its approval by the LNPA WG, Best Practice 66 was reviewed by the North American Numbering Council (NANC) at its May 21, 2010, meeting and endorsed by the NANC at the request of the LNPA WG.

It was reviewed again by the NPIF on 12/13/2022 and consensus was reached that no changes were required.

**Background:**

**Documentation Referenced:**

FCC Order 09-41

**Decisions/Recommendations**

Some Service Providers currently bundle single-line, single number End User accounts under a master billing account.  This could have impacts on the End User's ability to port their telephone number on a next-day basis if the Old Service Provider defines this port to be a Non-Simple Port by considering it to be a port of a single telephone number from a multi-telephone number account.  In this scenario, the End User has no idea that their account with the Service Provider is part of a master billing account and would expect to be able to port their number on a next-day basis as a Simple Port.

With the implementation of one business day porting for Simple Ports starting on August 2, 2010, it is the position of the LNPA WG that a Service Provider's retail End User with a single-line, single-telephone number or the Service Provider's wholesale Class 2 or Class 3 Interconnected VoIP Provider's retail End User with a single-line, single-telephone number must be able to port their telephone number on a next-day basis upon request.  This port would be done following the rules for a one-day Simple Port, provided that the other criteria defining a Simple Port would otherwise lead to classifying the port as Simple, regardless of whether or not the Service Provider has bundled this End User's single-line, single-telephone number account with other End Users under a master billing account.

NOTE 1:  This Best Practice is not intended to propose changes to the current FCC Simple Port definition related to resellers, unless changed by the FCC.