**NPIF – *Service Outage Support (SOS) Sub Team***

Meeting Notes

#### Thursday, February 17th, 2022 4:00 PM – 5:00 PM (Eastern Time Zone)

**Chairpersons:**

*Lisa Marie Maxson (10X People),* [Cheryl Fullerton](mailto:Cheryl.Fullerton@inteliquent.com)*(Inteliquent)*

**Meeting Attendance** *– 15 Participants*

| **Name** | **Company** | **Name** | **Company** |
| --- | --- | --- | --- |
| John Nakamura | 10xPeople | Doug Babcock | iconectiv |
| Lisa Marie Maxson | 10xPeople | Matt Timmermann | iconectiv |
| Shawyna Hanes | AT&T | Michael Doherty | iconectiv |
| Sara Cleland | ATL | Steve Koch | iconectiv |
| Annalyce Grogan | Bandwidth | Cheryl Fullerton | Inteliquent |
| Randee Ryan *(Tri-chair)* | Comcast | Sarah Halko | Telynx |
| Sheri Pressler | Frontier | Deborah Tucker (Tri-chair) | Verizon Wireless |
| Deb Lasher | iconectiv |  |  |

**Introductions and Agenda Review – All**

* Review Updated PIM - Attached
* Determine Goals/Work Items
* Come up with a better subteam name that reflects our goals/work items
* Determine next steps for upcoming meetings
* Decided on meeting frequency and times ongoing

**Notes & Open Action Item Review**

**<None to Date>**

**Meeting Discussions:**

* PIM 142 was reviewed with further changes for distribution to the NPIF
* Work Items Discussed for the team included:
  + Discussion and documentation of solution(s)
  + Identify any regulatory considerations (Inter and Intra LATA)
  + Creation of a Best Practice
  + Creation of an M&P framework that could be leveraged by the NPAC
* Further problem discussions
  + IP carrier events can have impacts across the nation and are not localized like a natural disaster
  + For natural disasters relief is granted by the States and numbers can then be ported Inter-LATA
  + IP carrier network attacks can/have been addressed by Intra-LATA porting to another unaffected network. A possibility of a need for Inter-LATA porting was discussed
  + Numbers ported are prioritized (e.g. Hospitals)
  + Porting for numbers to return to the originating network does not need to be done at the high rates/volumes that were initially needed
* Initial Solution Discussions
  + SPID Migrations were discussed
  + Some type of Bulk/File based porting
  + Interface changes for CMIP and XML interfaces
* QoS fines for some states
  + Waivers are a possibility under some circumstances
  + The team will review the document for FL
* Future Meetings will be bi-weekly beginning Monday March 7th and will alternate weeks with the GUST.

**Action Items:**

* **SOS 02172022-01** – Team Review FL document for QoS requirements (FL\_SQM\_BL\_6\_02\_2-18-14)
* **SOS 02172022-02 –** Participants that have access to the NPAC portal, download and review “EmergencyRequests\_UDOC\_007 NPAC Emergency Customer Requests”
* **SOS 02172022-03** - iconectiv - Once dates of post-event are provided will look to see if there were volume spikes/capacity changes
* **SOS 02172022-04** – Team to give suggestions for a sub team name for voting next time.

**Next Meeting:**

* March 7th, 2022, 4:00-5:00 ET