**NPIF – *Service Outage Support (SOS) Sub Team***

Meeting Notes

#### Monday, March 21st, 2022 4:00 PM – 5:00 PM (Eastern Time Zone)

**Chairpersons:**

*Lisa Marie Maxson (10X People),* [Cheryl Fullerton](mailto:Cheryl.Fullerton@inteliquent.com)*(Inteliquent)*

**Meeting Attendance** *– 13 Participants*

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Name** | **Company** |  | **Name** | **Company** |
| X | John Nakamura | 10xPeople | X | Doug Babcock | iconectiv |
| X | Lisa Marie Maxson | 10xPeople | X | Matt Timmermann | iconectiv |
| X | Renee Dillion | AT&T | X | Michael Doherty | iconectiv |
|  | Shawyna Hanes | AT&T | X | Steve Koch | iconectiv |
| X | Sara Cleland | ATL |  | Cheryl Fullerton | Inteliquent |
|  | Hannah Macchioni | Bandwidth |  | Joy McConnell-Couch | Lumen |
| X | Amanda Merritt | Bandwidth |  | Sarah Halko | Telynx |
| X | Danielle Williams | Bandwidth | X | Deborah Tucker (*Tri-chair)* | Verizon Wireless |
|  | Randee Ryan *(Tri-chair)* | Comcast |  |  |  |
| X | Sheri Pressler | Frontier |  |  |  |
| X | Deb Lasher | iconectiv |  |  |  |

**Meeting Agenda**

* Discuss Potential Solutions
* Action Items Review

**Meeting Discussions**

* **Potential Solutions** 
  + The team discussed the use of LRN by VoIP networks and that native VoIP network switching is not related to LRNs
  + It was agreed that LERG updates were not a possibility due to the time it takes to update the LERG and to have those changes disseminated.
  + The team discussed the potential existence of other VoIP-specific alternative solutions to LRN modifications to re-route traffic in a timely fashion.
  + The need for input from a group with VoIP expertise was identified. Several potential groups were discussed including NTIA, NGIIF, ICANN.
  + As a first step, an action item was taken to reach out to see if NGIIF would be willing to take up the question of alternative approaches to LRN changes to move traffic when service outages occur such as a DDoS attack.

**Action Item Review**

* **SOS 02172022-01** – Team Review FL document for QoS requirements (FL\_SQM\_BL\_6\_02\_2-18-14) – CLOSED
  + This item has been moved to the GUST for discussion since it is related closely to porting volumes.
* **SOS 03072022-01** - iconectiv to look at volume spikes during the outage/attach period – CLOSED
  + No further information needed at this time.

**Next Meeting Discussions:**

* Liaison Communication to NGIIF
* Action Item Follow-up

**Open Action Items:**

* **SOS 03212022-01** – Lisa Marie Maxson and Michael Doherty to reach out to Sarah Halko about NGIIF support

**Next Meeting:**

* April 4th, 2022, 4:00-5:00 ET