**NPIF – *Service Outage Support (SOS) Sub Team***

Meeting Notes

#### Tuesday, June 7, 2022 9:00 PM – 9:45 PM (Eastern Time Zone)

**Chairpersons:**

*Lisa Marie Maxson (10X People),* Michael Doherty (iconectiv)

(IP - In Person, R - Remote)

**Meeting Attendance – 24 Participants**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Name** | **Company** |  | **Name** | **Company** |
| R | John Nakamura | 10xPeople | IP | Doug Babcock | iconectiv |
| IP | Lisa Marie Maxson | 10xPeople | R | Matt Timmermann | iconectiv |
| IP | Renee Dillion | AT&T | IP | Michael Doherty | iconectiv |
| IP | Shawyna Hanes | AT&T | R | Steve Koch | iconectiv |
| IP | Sara Cleland | ATL | R | Cheryl Fullerton | Inteliquent |
|  | Hannah Macchioni | Bandwidth | R | Joy McConnell-Couch | Lumen |
| R | Amanda Merritt | Bandwidth |  | Sarah Halko | Telynx |
| IP | Randee Ryan *(Tri-chair)* | Comcast | R | Tessa Whiteside | Telnyx |
| R | Sheri Pressler | Frontier | IP | Deborah Tucker (*Tri-chair)* | Verizon Wireless |
|  | Deb Lasher | iconectiv |  |  |  |
|  |  |  |  |  |  |
| IP  | Bob Bruce | Syniverse |  |  |  |
| IP | Krishnan Shanmugavel | iconectiv |  |  |  |
| IP | Trinh Drummer | Syniverse |  |  |  |
| IP | Steve Brock | Oracle |  |  |  |
| IP | Prakash Niraj | T-Mobile |  |  |  |
| IP | Teresa Patton | AT&T |  |  |  |
| IP | Annalyce Grogan | Bandwidth |  |  |  |
| IP | Belendra Pathman | Verizon Wireless |  |  |  |

**Meeting Agenda**

* Status of the ATIS NGIIF Referral to Network Reliability Steering Committee (NRSC)
* SOS Team Next Steps

**Meeting Discussions**

* **ATIS NGIIF**
	+ In their discussions, NGIIF found no alternative solution that was as timely as porting. Discuss included topics such as LERG, best practices, and IP-interconnect.
	+ Referral letter was sent to NRSC asking for potential solutions for the IP network. No response to date.
* **Creation of a Best Practice**
	+ The team discussed the creation of a best practice similar to BP 69 for large port notifications.
	+ This best practice could include topics such as porting volumes, industry notification, handling of existing large port activity, and customer porting prioritization. It could also provide information on preventative solutions (e.g. redundancy, IP network security.
	+ A best practice draft will be created for the team to work by Lisa Marie Maxson.

**Action Item Review**

* **None**

**Next Meeting Discussions:**

* Best Practice Draft Review

**Open Action Items:**

* **SOS 06072022-01 -** Lisa Marie Maxson to Draft Best Practice

**Next Meeting:**

* Planned - June 27th, 2022 via Zoom
* Discuss Best Practice Draft