**NPIF Meeting Notes**

#### Tuesday, December 8, 2020 11:00 AM – 5:00 PM (Eastern Time Zone) – 26 participants

**Meeting Attendance**

| **Name** | **Company** | **Name** | **Company** |
| --- | --- | --- | --- |
| John Nakamura | 10xpeople (phone) | Doug Babcock | iconectiv (phone) |
| Lisa Marie Maxson | 10xpeople (phone) | George Tsacnaris | iconectiv (phone) |
| Kim Isaacs | Allstream (phone) | John Malyar | iconectiv (phone) |
| Renee Dillon | AT&T (phone) | Michael Doherty | iconectiv (phone) |
| Teresa Patton | AT&T (phone) | Pat White | iconectiv (phone) |
| Sara Cleland | ATL (phone) | Steve Koch | iconectiv (phone) |
| Joy McConnell-Couch | CenturyLink (phone) | Anand Rathi | Neustar (phone) |
| Peggye O’Neil | CenturyLink (phone) | Tara Farquhar | SOMOS (phone) |
| Erik Chuss | ChaseTech Consulting (phone) | Bob Bruce | Syniverse (phone) |
| Randee Ryan | Comcast (phone) | Niraj Prakash | T-Mobile (phone) |
| Diane Alexenberg | Dish Wireless (phone) | Bale Pathman | Verizon Wireless (phone) |
| Sheri Pressler | Frontier (phone) | Deborah Tucker | Verizon Wireless (phone) |
| Deborah Lasher | iconectiv (phone) | Shafaq Zia | Verizon Wireless (phone) |

**Introductions and Agenda Review – All**

**Antitrust Notice**

* Chairperson read anti-trust notice

**November 3, 2020 Draft Meeting Notes – Review/Approve**

* Meeting notes were approved and are now final
* CMA to post on website

**Issues from Other Industry Groups:**

* ATIS OBF Committee Readout – Randee Ryan
* ATIS INC Update – Michael Doherty

**Open Action Item Review**

* NEW:
  + - * 11032020-01 – Participants to review the Fraud Sub-Group white paper along with the material presented during the 11/3/2020 call to identify potential or preferred solutions for further discussion. – **On today’s agenda**
* OPEN:
  + - * 11122019-02 - Originators to review the PIM Originator document prior to the next FTF meeting. PIM Originators to continue to review PIMs to provide “Final Resolution” statement approvals or rejections as iconectiv CMA continues to make updates to PIMs. **Ongoing**
      * 08112020-01 - Participants to review the Fraudulent Port White Paper and provide feedback by September 8, 2020 meeting. **Ongoing. On today’s agenda**
      * 09082020-01 – iconectiv to verify New Entrant checklist and procedures include the correct information for SP certification. **– iconectiv PE gave an update. Website was updated. This AI is now Closed**
      * 10062020-03 – SPs to review PIM 133 in detail and be prepared to discuss further at the December NPIF meeting - **On today’s agenda**

**Website updates for new group structure**

* Michael Doherty reviewed proposed changes to website based on NPIF structure



Change Management Summary

* Change Order Summary Documents Review
  + Change Order Summary – Open COs
  + CMA reviewed CO Summary – Open COs
  + Consensus was that final resolution date did not have to be added to the CO Summaries. Continue to utilize the existing format and Release reference to know when a CO was implemented.
  + Consensus to move all COs in Requested status that were implemented in R5.0 to Implemented.
  + CMA to add note to the preface referencing the purpose of the document
  + CMA to accept all changes in CO Summary and post to website
  + Change Order Summary – Implemented COs
  + CMA reviewed CO Summary – Implemented COs
  + Consensus to move all COs in Requested status that were implemented in R5.0 to Implemented.
  + CMA to add note to the preface referencing the purpose of the document
  + CMA to accept all changes in CO Summary and post to website
* PIM Tracking Matrix Document review
  + CMA reviewed PIM Tracking Matrix document and the proposed Final Resolutions for PIMs 1-19
  + Consensus reached on final resolutions for PIMs 1-19.
  + Consensus reached to add a Preface that outlines the document purpose
  + Suggestion was made to remove the ‘L’ from LNP as discussed in the group structure conversations. This would be a global change across the website
  + CMA to make updates to PIM Tracking Matrix accept changes and post to website

Change Management Summary – cont’d

* PIM, Change Order and Documentation
  + Existing PIMs
  + PIM 132 – Use of SP Name for Identification
    - George Tsacnaris provided an update on this PIM
    - reviewed the Final Resolution for this PIM
    - Notification was sent out and SPIDS were updated to follow the standard
    - There were no issues associated with these updates
    - Consensus was reached on Final Resolution
    - CMA to add Final Resolution to PIM Tracking Matrix and post updated PIM to website
  + PIM 133 – NPAC Data Population for Fraud Identification v2
    - Lisa Marie Maxson reviewed this PIM
    - Suggestion was made to update or create a new Best Practice to populate the SV Type field in the NPAC
    - ATT and Verizon would not be supportive of going back and manually updating this data in for their lines in the NPAC.
    - ATT stated that the level of accuracy would be low because there are so many ported numbers in the NPAC that do not have this field populated.
    - Leave this PIM open with possibility of drafting a BP for population of this data.
  + New PIMs - None
  + Existing Change Orders
  + CO 554 – XML LSMS Query Recovery – Steve Koch reviewed the updated Change Order
    - Consensus was reached to move this CO to status=Requested
    - New AI – Tri-chairs to have the NAPM to request an SOW from the vendor
  + New Change Orders - None
  + Industry Specifications
  + CMA reviewed the fact that all Industry Specifications (FRS, IIS, EFD, GDMO, XIS, ASN.1) are all updated and posted to website

**Local System Maintenance Scheduling**

* Michael Doherty reviewed the new tool for notification of maintenance outside the scheduled window



* This new tool is not an endorsement to perform maintenance outside the regular scheduled maintenance window.
* BP 053 – Duration of Porting Outages due to planned SP Maintenance Best clearly states that maintenance should be performed during the regularly scheduled maintenance window.
* Suggestion was made to update the BP with this new process.
* New AI – Michael Doherty to draft wording to update BP 053 – Duration of Porting Outages due to planned SP Maintenance, with this new tool procedure

**Fraudulent Port Sub Team Update**

* White Paper Solutions Presentations/Review
* Both VZ and ATT reviewed the options but couldn’t wait for the Industry to make a decision so they implemented their own solution. One unified solution doesn’t appear to be an option.
* Would it be beneficial to move forward with a solution for those carriers that have not implemented a solution?
  + T-Mobile – is working on a solution
  + ATL – The remainder of the Industry does need a solution but without mandating a solution it does add too much value to move forward
  + CenturyLink – echoing other comments – they are working on their own solution
  + Comcast – Has implemented a PIN process solution
* Consensus reached to close the 08112020-01 associated with this

**Action Items Updates/Status Review**

Existing

* 11122019-02 – Closed
* 08112020-01 – Closed
* 09082020-01 – Closed
* 10062020-03 – Close the Action Item but PIM 133 will remain

New

* CMA to add Preface wording to CO Summaries and PIM Tracking Matrix outlining the purpose/history of each document
* Tri-Chairs to ask NAPM to request an SOW of vendor for CO 554
* Michael Doherty to draft wording to update BP 053 – Duration of Porting Outages due to planned SP Maintenance, with this new tool procedure

**2021 Meeting Schedule**

* January 5, 2021 11-1 ET
* February 9, 2021 11-5 ET
* March 2, 2021 11-1 ET
* April 6, 20021 11-5 ET
* May 4, 2021 11-1 ET

**Unfinished/New Business**

* Partial Fail/High Volume issue brought up by Verizon
* During the Pre-port process (ICP), a Pending SV is created then the LSMS goes down.
* SV goes into partial fail and Customer gets tired of waiting (is in store waiting) for partial fail to clear and cancels port
* LSMS comes up and NPAC clears partial fail even though it was cancelled in ICP
* Appears to be related to LSMS instability
* Syniverse – This is a standard business process. Maybe LSMS’ are going down due to high volume
* Suggestion was made that Slow Horse committee dealt with these type issues in the past. Should we have them take a deeper dive to better understand the issue.
* Another suggestion was to have the APT address this issue
* Is there a relationship between LSMS’ going down and High Volume? Would be good to have those conversations
* Add an item to the January 2021 NPIF Agenda to discuss this further.

**4:30 PM Meeting Adjourned**