Fall Out Reduction Team (FORT) – February 27, 2004

**Co-Chairs:** Craig Bartell, Frank Reed, and Sheena Strickland.

**Invitees:** FORT Distribution List

**Attendees:** Anne Henderson, Brad Braughton, Cheryl Gordon, Craig Bartell, Dan Deneweth, Dave Cochran, Dave Murphey, Deb Stevens, Frank Reed, Gary Sacra, Jean Anthony, Maggie Lee, Mobeen Saifullah, Pricilla Craig, Rob Smith, Sheena Strickland, Steve Addicks, Sue Tiffany, Tim Waters.

**Documentation:** FORT documentation is stored at [www.npac.com](http://www.npac.com). The FORT documents area can be reached via either the "LNPA-WG" or "Wireless" button.

**Issues Update**

* **Minutes from February 13, 2004 meeting were accepted.**
* **FORT Metrics**
  + Sue Tiffany provided a readout on the status of the FORT metrics.
  + Of the three vendors that have been queried, one will not provide the data, one has not responded, and one is considering generating the report for their customers.
  + The next Metrics call is scheduled for Friday, March 5 at 11:00am Central Time. The bridge is 866-860-0517 or 816-650-7819 PIN 5593152.
* **FORT Issue #2: XML Text**
  + This is no longer an issue. Those who were using XML text have removed it.
  + OBF is working to clarify the use of the fields the XML was populated in to ensure it is not used in the future.
  + This issue can be closed.
* **FORT Issue #3: Definition of 2.5 hour port interval**
  + This issue is regarding wireless to wireless porting only.
  + In December 2003, the WNPO added a recommendation to the WNPO decision matrix that vendors should support 24 hour porting, and it is up to the trading partners to restrict the hours.
  + This issue can be closed.
* **FORT Issue #5: Outage Notifications**
  + The vendor to vendor notification is complete.
  + Vendors can also communicate trading partner outages to each other.
  + This issue can be closed.
* **FORT Issue #10: OCN versus NPAC SPID in the CC Field**
  + This issue was brought up because some wireline carriers reject a port when the OCN is not put in the CC field.
  + Most wireless carriers use the SPID in the CC field.
  + Some wireline carriers have developed a work around to handle the wireless SPID in the CC field. If the port request is identified as coming from a wireless carrier, the validation is done on the NNSP field rather than the CC field.
  + Vendors are looking at developing a work around that maps the NPA-NXX to OCN to data fill the CC field.
  + This is also being worked at the Interspecies Task Force at OBF.
* **FORT Issue #11 – Multiple FAX Numbers**
  + Mapping to identify the correct FAX destination number is being worked on. This may be resolved soon with vendor solutions. Follow up at the March 26, 2004 FORT meeting.
* **FORT Issue #13 – Port Requests Sent to Wrong Trading Partner**
  + Carriers indicated that they continue to receive port requests for numbers that are owned by a different carrier.
  + This causes unnecessary fallout and delay for these port requests.
* **New Issue: Incomplete Port Requests**
  + Some carriers indicated that they are receiving incomplete port requests. These port requests may be missing the telephone number, customer name, or contact information.
  + A response to these requests is at times impossible because the missing information prevents a response from being sent.
  + An action item was requested of vendors: Are the validations the same for an intermodal port as they are for a wireless to wireless port?
* **LNPA-WG PIM 29**
  + The FOC allows for changes to the due date and time. This does not map to the WPRR because it does not allow the due date and time to be changed.
  + This has been discussed at the CTIA.
  + The OBF interspecies task force is looking at what is mirrored back in the FOC and what can be changed to ensure all discrepancies are addressed.
  + Optional fields in the FOC may or may not be changed. Each carrier determines how these fields are used.

**Action Items**

* Next call March 12, 2004 at 10:00am Central Time.
  + 816-650-7804 or 866-846-6195 PIN 74943
* Vendor Action Item from the Incomplete Port Request discussion: Are the validations the same for an intermodal port as they are for a wireless to wireless port?

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