Fall Out Reduction Team (FORT) – March 26, 2004

**Co-Chairs:** Craig Bartell, Frank Reed, and Sheena Strickland.

**Invitees:** FORT Distribution List

**Attendees:** Cheryl Gordon, Craig Bartell, Dave Murphey, Deb Stevens, Frank Reed, Jean Anthony, Jeff Adrian, Lonnie Keck, Mobeen Saifullah, Pricilla Craig, Rick Dressner, Rob Smith, Stan Haney, Steve Addicks, Sue Tiffany, Susan Ortega, Tim Waters.

**Documentation:** FORT documentation is stored at [www.npac.com](http://www.npac.com). The FORT documents area can be reached the "Wireless" button, then select “FORT”.

**Issues Update**

* **Issue #10: OCN versus NPAC SPID in the CC Field**
  + One vendor has a work around ready for implementation. This will use a lookup table to map the correct OCN into the CC field.
* **Issue #11: Multiple FAX Numbers**
  + One vendor has a solution that is able to FAX to different numbers based on geographic location.
* **Issue #13: Port Requests Sent to Wrong Carrier**
  + Some carriers are reinforcing their training to help reduce the errors where the wrong carrier is being chosen from a menu.
  + WICIS error code 6a “MDM Not Found” may be an error code that can be used to help determine if ports are being sent to the wrong carrier.
  + Error code 6a is only available during wireless to wireless ports. There was one suggestion that a wireline carrier bring in an issue to add this and other similar error codes to the wireline side of intermodal porting.
* **Issue #14: Incomplete Port Requests**
  + A simplified FAX form for use in wireless to wireline porting is being worked on. This simplified form should help reduce incomplete port requests.
* **New Business: Common Porting Metrics**
  + The CTIA recently met and discussed the possibility of carriers collecting comparable porting metrics. Currently carries internal metric collection for porting differs, and may not be directly comparable.
  + Carriers were asked if they would support collecting agreed upon standard metrics. These metrics would remain private and internal, but would be comparable if carriers chose to share them.
* **New Business: OBF Wireless Committee Issue 2716**
  + Wireless carrier experience fall out when the REQ\_NO field is not unique among all ports.
  + REQ\_NO field on the WPR is mapped to the PON number on the LSR.
  + The REQ\_NO field is defined as a 16-character alphanumeric field.
  + Wireless carriers use their SPID as the first 4 digits in the REQ\_NO field. This ensure that no two carriers use the same value in this field.
  + Wireline carrier do not use their SPID as the first 4 digits of the PON. This makes it possible that two ports from different carriers could have the same PON. This causes fallout with wireless carriers.
  + It was asked of wireline carriers if the SPID could be used as the first 4 digits of the PON to prevent fallout with wireless carrers.
  + This is on the agenda for the OBF intermodal call scheduled for April 7, 2004.
  + The link to the OBF document for more information is located at http://www.atis.org/pub/clc/obf/issues/2716.doc

**Action Items**

* Next call April 9, 2004 at 10:00am Central Time.
  + 816-650-7804 or 866-846-6195 PIN 74943
* Sheena Strickland will research the owner of the LSR to WPR document to see if it can be released publicly.
* ACTION ITEM FOR CARRIERS: CTIA recently inquired about the possibility of carriers collecting an agreed upon set of comparable metrics. Which carriers have a desire to work to fulfill this request?
* ACTION ITEM FOR CARRIERS: Can wireline carriers use the SPID as the first 4 digits of the PON to reduce fallout with wireless carriers?

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