Fall Out Reduction Team (FORT) – July 2, 2004

**Co-Chairs:** Craig Bartell, Frank Reed, and Sheena Strickland.

**Invitees:** FORT Distribution List

**Attendees:** Anne Mardick, Brad Broughton, Craig Bartell, Dan Deneweth, Deb Stevens, Fawna Johnson, Frank Reed, Jean Anthony, Jeff Adrian, Mark Larson, Paul Smith, Rob Smith, Rosalee Pinnoch, Sharon Douglas, Steve Magee, Sue Tiffany, Susan Ortega, Tanya Henson, Tim Waters.

**Documentation:** FORT documentation is stored at [www.npac.com](http://www.npac.com). The FORT documents area can be reached the "Wireless" button, then select “FORT”.

**Issues Update**

* **Minutes from June 18, 2004 were accepted.**
* **Issue #11: Multiple FAX Numbers**
  + Closed.
* **Issue #13: Port Requests Sent to Wrong Carrier**
  + Frank Reed will follow up with contributor.
  + Initial Closure.
* **Issue #14: Incomplete Port Requests**
  + Frank Reed will follow up with contributor.
  + Initial Closure.
* **Issue #15: Unique Port Request Number**
  + Accepted at OBF as issue 2716.
  + Closed.
* **FORT Metrics**
  + FORT Metric definitions have been finalized.
  + Carriers may begin using the metrics at their discretion.
  + Any carriers with questions regarding the metrics should bring the subject up at the regular FORT calls.
* **New Business: Wireline LSR Fields that Can’t be Populated from Wireless**
  + There are three fields that do not have a matching input field when using an LSR to port to wireless from wireline. The three fields are:
    - End User Address
    - Type of Service
    - Migration Indicator
  + It is recommended that FORT refer this issue to LNPA-WG. LNPA-WG can send a letter to the LSOG committee to address this difference.
  + Craig Bartell will get with Rob Smith to draft the letter to LNPA-WG.
* **New Business: Fallout Pertaining to SPID Change**
  + It is possible to experience porting difficulties while the SPID is changing.
  + One possible solution is sending out notification that the SPID is changing to other carriers.
  + FORT will refer the notification to LNPA-WG as a best practice or part of the service provider check list for NANC 323.
  + Craig Bartell will contact Deb Stevens to draft the letter.

**Action Items**

* Next call July 16, 2004 at 10:00am Central Time.
  + 816-650-7804 or 866-846-6195 PIN 74943

**Distribution List**

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**PLEASE ADVISE OF ANY ERRORS OR OMMISSIONS**