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**Step 1:  Provider requests a cancel-undo**

* The Cancel-Pending Undo Process may begin with a Service Provider requesting the reversal (undo) of an in-progress cancel for their cancel-pending port.

**Step 2:  Is the subscription in cancel-pending status?**

* If Yes, go to Step 4.
* If No, go to Step 3.

**Step 3:  NPAC rejects the cancel-undo request**

* NPAC sends an error to the requesting SP indicating the current SV status is not valid for a cancel-undo request.
* Go to Step 6.

**Step 4:  Did the provider requesting a cancel-undo issue a cancel for this subscription?**

* If Yes, go to Step 5.
* If No, repeat Step 3.

**Step 5:  Notify Provider – NPAC updates subscription to status prior to cancel and notifies NNSP and ONSP**

* Upon cancel-undo, NPAC logs this information, and changes the subscription status to the status prior to the cancel (either *pending* or *conflict)*.  Both SPs are notified of the change in the subscription status via the SOA interface.
* For the notification process, refer to [**Inter-Service Provider LNP Operations Flows – Reseller/Interconnected VoIP Provider/Type 1 Notification, Figure 8**](https://workinggroup.numberportability.com/documents/resellerinterconnected-voip-providertype-1-notification-process) .
* Both SPs take appropriate action related to internal work orders.

**Step 6:  End**