Problem/Issue Identification and Description

**Submittal Date** (mm/dd/yyyy): 11/8/2022 **PIM # 150**

**Company(s) Submitting Issue**: iconectiv

**Contact Name(s)**: Steven Koch

**Contact Number(s)**: 732-699-4644

**Email Address:**  skoch@iconectiv.com

**(NOTE: Submitting Company(s) is to complete this section of the form along with Sections 1, 2 and 3.)**

1. **Problem/Issue Statement:** (Brief statement outlining the problem/issue.)

The FRS has requirements for the LNPA to support faxing reports. Since taking over the LNPA service in 2018, iconectiv has not faxed a single report. It appears that support for faxing of reports is no longer needed.

1. **Problem/Issue Description:** (Provide detailed description of problem/issue.)

A. Examples & Impacts of Problem/Issue:

The FRS has several sections and requirements that indicate faxing of reports is to be supported by the LNPA. Examples of such sections/requirements include Section 1.2.8, Section 2.8.3, RR3-83.4, and R9-2. No users have requested a faxed report from the LNPA in at least 4 ½ years nor has any NPAC administrator requested a faxed report in that same time. If there is no longer a need for faxing reports, this option should be removed.

B. Frequency of Occurrence:

No users have requested a faxed report from the LNPA in at least 4 ½ years nor has any NPAC administrator requested a faxed report in that same time.

1. NPAC Regions Impacted:

Mid Atlantic \_\_\_ Midwest\_\_\_ Northeast\_\_\_ Southeast\_\_\_ Southwest\_\_\_ Western\_\_\_

West Coast\_\_\_ ALL X

D. Rationale why existing process is deficient:

Fax support has not been utilized in 4 ½ years and the FRS should be updated if it is no longer needed.

E. Identify action taken in other committees / forums:

None

F. Any other descriptive items:

N/A

1. **Suggested Resolution:**

If there is no need for reports to be faxed, a change order should be created to update the FRS and remove the option to fax reports.

1. **Final Resolution:**

This PIM resulted in the creation of Doc-Only Change Order 563 which recommends modifying text and requirements to remove support for distributing reports by means of fax. For further information refer to CO 563.

**NPIF (only)**

PIM #: 150 v2 Final Resolution Date: 06/07/2023

Related Documents: CO 563

Issue Resolution Referred to:

Why Issue Referred: