**Fraudulent Port sub-team meeting minutes**

#### *Friday, January 24, 2020 3:00 PM – 4:00 PM (Eastern Time Zone)*

**Attendees:**

John P. Malyar

Anand Rathi

Randee Ryan

Beth O’Donnell

Katy Troughton

Deb Tucker

Lisa Marie Maxson

**Action item:** \*\* Meeting Time Change: Deb has conflicts at our current meeting time. Changing our meeting to 1 hour earlier from 3ET to 2ET was discussed. If anyone objects please let me know. Bob wasn’t on the call so we are waiting to hear from him specifically.

We discussed our purpose and agreed to the one proposed below.

**Purpose:** This team will work to quickly identify solutions to stop fraud in the porting process including the Service Provider Internal Process, the Pre-Port Process, and the NPAC process. We will also consider solutions being used or considered for implementation in other countries to see if they might apply. Solution options will be brought to the larger team to assess interest so that they can be further developed in the subgroup to speed implementation.

We discussed the “extra slides” that John, Lisa Marie and Bob put together that focused on the NPAC.

As we flesh out the ideas presented to date we agreed that there are many things we need to consider including, but not limited to:

* Service Providers going out of business
* Customer communication during device transition if porting is slowed down for additional fraud related processing
* Intermodal and wireline porting should be considered in addition to wireless
* Lost or damaged beyond repair phone situations
* Subscriber communication impairment due to reasons such as vision or hearing loss
* If a solution should be opt-in vs. an entire industry implementation

**Action Items:**

* John to provide flows for discussion on NPAC Solution.
* Lisa Marie to provide more detail on the pending port approach and additional notifications.
* Bob to provide, time permitting due to travel, more information on the porting processes outside of the US for discussion.

**Next Meeting - Topics**

* Identify other fraud implementation approaches in the porting process outside of NPAC
* NPAC Approach Flows and Logic for items discussed in the 1/24 meeting
* Bob Bruce may bring more information on international approaches